envirotas wastewater

Service Agreement

3 Monthly Fully Serviced Agreement

Aerated Wastewater Treatment Systems

EnviroTas Group Pty Ltd
sales@envirotas.com.au
www.envirotas.com.au
03 6234 7782
ABN 13 669 303 235

wastewater peace of mind

3-Monthly Fully Serviced Agreement

Thank you for the opportunity to become the Service Provider for your Aerated Wastewater Treatment System. Signing this agreement and entrusting us as your Service Provider ensures you are meeting the requirements of System Accreditation and your Plumbing Permit. We will lodge this signed and executed agreement with your local council.

What's included

An EnviroTas Wastewater Specialist will attend your property every three (3) months to service your Aerated Wastewater Treatment System.

This is a comprehensive service that will ensure your system is operating effectively and within the standards set by regulatory authorities, including:

- Sight-check overall health and performance of the system.
- Check condition of all system pipework.
- Check system odour levels.
- Check sludge levels in each treatment chamber (if accessible).
- Check performance of aeration diffusers and adjust as required.
- Test/check operation of air blower.
- Test/check operation of discharge pump.
- Measure dissolved oxygen levels.
- Measure pH.
- Clean irrigation filter.
- Check condition and performance of irrigation dispersion area.

Our specialist will record all information on a Service Certificate. You will receive a copy of this certificate for your records, and we will also lodge this certificate with your local council.

The cost of any failed system parts (except the electrical control panel) is also covered under this fully serviced agreement.

What's Not Included

Your service agreement does not cover the cost of labour for response to system breakdowns, parts failure, or system alarms.

Our call out fee is $160.00 + GST for the first hour (or part thereof), and any additional time is charged at $134.00 + GST p/hour (excluding weekends and public holidays). All alarm calls should be directed to our office on 03 6234 7782. This number is monitored 24/7.

Your service agreement also does not cover the cost of replacement electrical control panels, any irrigation area repairs or maintenance, or the cost of a system de-sludge. The requirement for a system de-sludge is typically every 3-5 years. We will advise you in advance when this is required.

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Information

Customer Information	
Customer Details:	☐ Individual ☐ Sole Trader ☐ Company ☐ Trust ☐ Other: _____
Full or Legal Name:	
Physical Address:	
Billing Address:	
Email Address:	Phone:
Preferred Correspondence Method: ☐ Email ☐ Post	
Customer Contact	**Site Contact**
Name:	Name:
Phone:	Phone:
Email:	Email:
Property Information	
Is this a rental property: ☐ Yes ☐ No (if yes, please provide tenant details under Site Contact)	
Are there any access requirements for the property? (i.e. gate codes, keys, inductions, site sign in, dangerous dogs)	

3-Monthly Fully Serviced Agreement

This agreement authorises EnviroTas Group Pty Ltd to become the Service Provider for your Aerated Wastewater Treatment System for a period of three (3) years. If your circumstances change (i.e. property or business is sold), or if you wish to change/terminate this agreement, please provide us with notification in writing at least thirty (30) days prior to your next service falling due.

Price: $202.30 p/service	Payment Terms: Net 14 days from date of invoice.

AWTS Servicing is GST free except for the chlorine component, which is taxable. The price is subject to adjustment annually subject to CPI.

☐ I acknowledge that I have read and understood the terms of this agreement.

☐ I authorise EnviroTas Group Pty Ltd to enter the property as a Service Provider.

☐ I confirm that I am authorised to sign this agreement.

Signed (Customer)	
Signed:	Name:
	Position:
	Date:

Signed (EnviroTas Group Pty Ltd)	
Signed:	Name:
	Position:
	Date:

Commencement Date:	(Office use only)	Expiry Date:	(Office use only)

Thank you for entrusting us as the Service Provider for your Aerated Wastewater Treatment System, it is greatly appreciated. Please complete the agreement and return to EnviroTas by email, post or www.envirotas.com.au/service-agreements to upload via our website. We are here to help, so please be free to contact us at any time with any queries.

From the Team at EnviroTas

sales@envirotas.com.au
03 6234 7782